

## **Heavy Equipment Technician - Journeyman**

Western Star & Freightliner Trucks of Grande Prairie is owned and operated by Western Star Trucks (North) Ltd. a family owned and operated company since 1987. We are a leading supplier of specialty trucks for the oilfield, mining, construction, and logging industries.

Western Star recognizes the importance of keeping their customer's trucks working and operating efficiently. Our goal is to decrease downtime and minimize costs without compromising quality workmanship. Customers are our focus!

Western Star Trucks (North) Ltd. believes in hiring and retaining the best by offering a positive open work environment, Paid Industry Training, Competitive Compensation, and Full Benefits including RRSP Matching. If you feel that you can contribute to our success through your positive attitude, proven mechanical aptitude, and hunger for knowledge please send us your resume.

### **JOB SUMMARY**

Reporting to the Service Manager and Shop Foreman, the Journeyman Heavy Equipment Technician will be required to perform diagnoses and repairs in all areas of on-highway vehicles (including both towed and self-propelled).

Maintenance & Repair of Vehicles & Equipment May Include:

- Internal combustion engines and components, both stationary and mobile
- On-highway vehicles, commonly called trucks and buses
- Towed on-highway and off-highway vehicles, commonly called trailers

### **DUTIES AND RESPONSIBILITIES**

- Inspection, maintenance, troubleshooting, overhaul and repair of various components of a variety of heavy duty trucks equipped with diesel engines and automatic or manual transmissions.
- Requisition parts, materials and equipment as needed
- Complete detailed, clear and concise work orders
- Manage the shop floor for the evening shift including assisting other technicians in checking and diagnosing mechanical faults of incoming trucks
- Maintain order, cleanliness, work output and safe working conditions in own work area
- Comply with Company Health & Safety Program, Occupational Health & Safety Legislation and any other municipal, provincial or federal legislation as it applies to this dealership.
- Communicates with service advisor immediately if additional work is needed, if work outlined is not needed, or if repairs cannot be completed within the promised time.
- Communicates with parts department efficiently to obtain needed parts. Know all the required parts that will be needed to complete the job assigned. Work with the parts department and their staff to best serve the customer.
- Road test vehicles when required or refer to the designated test technician.
- Participates in company and manufacturer-sponsored training programs, schools, and events.
- Supervises work of any apprentice technicians.
- Reports machinery defects or malfunctions to supervisor.
- Keeps shop area neat, clean and safe. Reports any safety concerns to the Shop Foreman immediately
- Understands, keeps abreast of, and complies with federal, provincial, and local regulations, such as hazardous waste disposal, etc.

### **QUALIFICATIONS**

- Journeyman Red Seal Certificate
- Must Have Detroit Diesel Engine Experience
- Must Have Western Star Chassis Experience
- Must Have Experience as a Leadhand/Foreman
- Cumming and Allison Experience considered an asset
- Must have own tools
- Ability to understand and effectively use computer equipment including computers for diagnostics
- Must be able to work in a high pressure environment safely
- Must be able to present yourself in a positive, professional manner to colleagues and customers
- Able to communicate in clear English with the ability to read, analyze, and interpret general business periodicals, professional journals, technical procedures, government regulations and company policy/procedures
- Ability to effectively present information and respond to questions from co-workers, managers, customers and the general public
- Ability to define problems, collect and analyse data, establish facts and draw conclusions